

ITEM	DISCUSSION
FACILITY REPORTED INCIDENTS (FRI)	During May 2020, LHH submitted a total of 19 FRIs to CDPH; there were also 7 anonymous complaints to CDPH (data below is as of 06/10/20). These include allegations of abuse, adverse events and other reportable issues. CDPH have initiated investigation into some cases but final determination of deficiencies has not been determined for all cases.
	 May: 26 cases (19 FRI; 7 anonymous complaints) (1 no deficiency; 11 pending outcome; 13 investigation not started by CDPH) 10 allegations of abuse
	• Resident to resident: 5 (5 investigation not started by CDPH)
	• Staff to resident: 3 (3 investigation not started by CDPH)
	• Other to resident: 1 (1 investigation not started by CDPH)
	 Injury of unknown source: 1 (1 investigation not started by CDPH)
	4 theft/fiduciary abuse
	• Other to resident: 4 (4 pending outcome)
	• 3 adverse major injury event (1 pending outcome; 2 investigation not started by CDPH)
	 2 disease outbreak (2 investigation not started by CDPH) 3 an any provide the started by CDPH)
	 7 anonymous complaints (1 no deficiency; 6 pending outcome)
SURVEY UPDATES	 On 5/1/20 CPDH requested for Evidence of Compliance for the POC submitted on 4/24/20. Evidence of Compliance was submitted on 5/5/20.
	 On 5/7/20 First Revisit POC was accepted, LHH is back in substantial compliance with the CMS Conditions of Participation as of 4/24/20.
	Implications:
	 Denial of payment for New Admissions (DPNA)) was lifted as of 3/23/2020
	 Imposition of daily civil monetary penalties ceased as of 3/23/2020
PLANS OF CORRECTION	None
(POC)	
UPDATES/REPORTING	
EMAIL/TELEPHONE	Total of 47 FRIs and 7 Anonymous Complaints were investigated through document requests
REQUESTS IN LIEU OF SITE	1. Telephone request (5/1/20): 5 FRIs related to allegations of abuse
VISITS	2. Telephone request (5/4/20) : 5 FRIs related to allegations of abuse
	3. Telephone request (5/6/20) : 4 FRIs related to allegations of abuse; 2 anonymous complaint
	4. Telephone request (5/7/20): 3 FRIs related to allegations of abuse; 2 anonymous complaint



	5. Telephone request (5/8/20) : 1 FRI related to allegations of abuse
	6. Telephone request (5/11/20): 15 FRIs related to allegations of abuse and adverse event
	7. Telephone request (5/12/20): 2 FRIs related to allegations of abuse and adverse event
	8. Telephone request (5/21/20): 2 FRIs related to allegations of abuse
	9. Telephone request (5/27/20): 5 FRIs related to allegations of abuse
	10. Telephone request (5/28/20): 1 FRIs related to allegations of abuse; 3 anonymous complaints
	11. Telephone request (5/29/20): 4 FRIs related to allegations of abuse and adverse event
ONGOING SITE VISITS	CDPH Site visit is suspended due to COVID-19
PENDING SITE VISITS	54 FRI pending without document request or call/visit
UPCOMING SURVEYS	GACH Relicensing Survey (Re-Visit)
CONTINUOUS SURVEY	Education/training for:
READINESS AND	1. Infection Prevention and Control COVID-19 related activities including surveillance observation has been the main focus of
EDUCATIONAL UPDATES	this during the last two months, focus areas include hand Hygiene, Personal Protective Equipment use, reuse and changes, symptom screening of staff and residents.



San Francisco Health Network Laguna Honda Hospital and Rehabilitation Center



